

Information on submitting samples for Amino Acid Analysis

Q-PORTAL

For you as a customer, an online portal (Q-portal) is available for sample registration and processing of results. You can then follow the status of the samples. Once an analysis has been carried out, you can see the results immediately. When all of the analyses have been completed, you will receive an analysis report showing all results for the specific order.

To request a Q-portal account, you can contact our Customer Service at [+31\(0\)88-7547199](tel:+31(0)88-7547199) or sales@qlip.nl.

SAMPLES

Sample units and quantities

Your request should state the correct matrix and sampling date. Optionally, you can also add your own reference and the production date.

The following sample quantities are required for Ansynth analyses:

Food & Feed

Bound amino acids after hydrolysis	5 grams
Maillard reaction products after hydrolysis	5 grams
Free amino acids	50 grams
Free maillard reaction products	50 grams

Pharma*

All analyses	100 mg
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* For pharmaceutical customers, it is compulsory to send a material safety data sheet (MSDS) with the samples

Subsamples

If you request a total package (acid hydrolysis + oxidation + basic hydrolysis), you can deliver this as 1 sample. Free amino acids can also be determined from this sample. In case of maillard reaction products, please provide 1 sub-sample per analysis.

Preserving samples

If adding preservatives, please note that these may affect the test results.

Before choosing a preservative, therefore, please contact our laboratory at [+31\(0\)88-7547097](tel:+31(0)88-7547097) or QCMLab@qlip.nl. We will consult you in order to find the ideal solution.

SUBMISSION OF SAMPLES

The sample reception is open to receive samples every weekday from 8:00h to 17:00h. Samples can be sent to the address below.

Qlip B.V.
Sample reception QCMLab / Ansynth
Oostzeestraat 2a
7202 CM Zutphen, the Netherlands

REPORTING TIMES

The reporting time for the analyses is up to 15 working days.

Urgent testing

If you have specific wishes with regard to reporting times, we may be able to agree an earlier reporting date. To discuss this, please contact our Customer Service at [+31\(0\)88-7547199](tel:+31(0)88-7547199) or sales@qlip.nl. A feasible reporting deadline will be agreed in consultation with the laboratory. Costs can be charged for this.

OTHER

Category 3

A category 3 customer must send a commercial document with the samples.

Protein percentage

With the application of total amino acid analysis (ZH, OX, BH) and maillard reaction products (FUR, CML, LAL, LAN) the protein percentage of the sample has to be indicated. This can be done in Q-portal at sample information via the field "Your reference".

Storage period

The storage period for GMP samples is 2 years. A storage period of 5 weeks applies to non-GMP samples.

Testing on a project basis

For analyses not offered in our standard package, it is often possible to have tests carried out on a project basis.

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